



EZU Call Center is a solution to rapidly locate addresses that tied together, the information coming from the zonings and territorial divisions of a company and as well as the commercial information relates to these divisions and strategic zones.

Given that it operates in a Client - Server environment, the Call Center workstations can be equipment that employs this innovative tool, permitting the consulting and assignation of resources with the rapid location of addresses (performed by operational personnel online.

Minimum requirements for EZU Call Center:

- ▶ 500 Mhz Pentium II Processor, 256 Mb RAM, 14" color monitor, Windows 95 or newer. 100% Compatible with Windows XP, 2000, Server and NT.

Characteristics of EZU Call Center :

- ▶ Easy to consult online the location of addresses to determine which zone they belong to, with the identification of associated resources for each designated area.
- ▶ Includes a system for a master administrator of users, with alternatives to control levels of information for different users.
- ▶ Can be personalized and adapted to your information needs and those of the Call Center operators.

System Options:

- ▶ Integrates with the professional module of Addresses Automatic Geocoding System EZU and route. Also combines with Route for the definition and assignation of resources and / or executives for areas or strategic zones under control of the business, including the option to create macro routes.
- ▶ Easy adaptation to any type of network.
- ▶ Compatible with any database format: Oracle, Informix, Sybase, SQL, Access and others.